

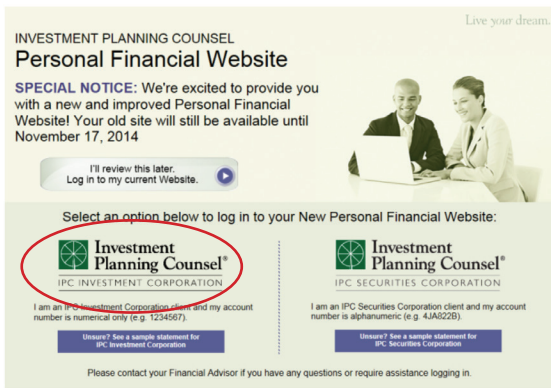
How to Retrieve Your Client ID and Password for Your New Personal Financial Website

Note: You will need your Email Address to proceed with these directions.



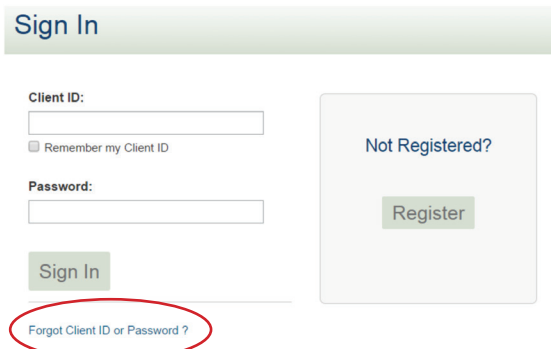
STEP 1

Select **Client Login** from the IPC website or from your Advisor's website.



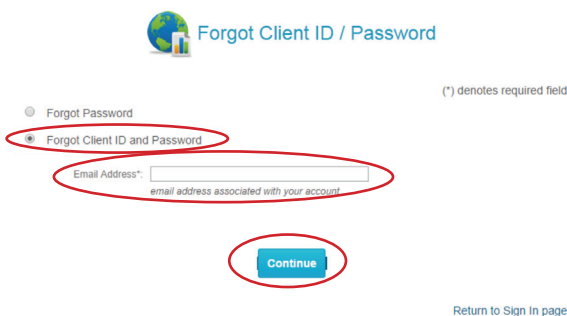
STEP 2

You will be presented with two options, select **IPC Investment Corporation** on the left side of the page to proceed.



STEP 3

Select **Forgot Client ID or Password**.



STEP 4

Select **Forgot Client ID and Password**.

Add your **Email Address**. If you don't remember which email address is associated with your account, contact your Financial Advisor.

Select **Continue**.

Forgot Client ID / Password

Forgot Client ID and Password?

A message has been sent to: **sample@client.com**

Please check your inbox for this message and follow the instruction to retrieve your Client ID

If **sample@client.com** is not your recovery email address, you will not receive an email. Please contact your advisor if you don't remember your email address associated with your account

[Return to Sign In page](#)

STEP 5

Your Client ID and a Temporary Password will be sent to your email address.

Select **Return to Sign In page**.

Sign In

Client ID:

Remember my Client ID

Password:

[Sign In](#)

Not Registered?

[Register](#)

[Forgot Client ID or Password ?](#)

STEP 6

Enter the **Client ID** and **Temporary Password** you received by email.

Click **Sign In** to continue.



To reset your password. Use your temporary password and follow the password Rules.

Password Rules

WebConnect passwords must contain a minimum of eight characters in length and be alphanumeric.

Enter your Client ID:
New Temporary Password:
New Password:
Confirm New Password:

[Sign In](#)

STEP 7

Enter your:

Client ID

Temporary password

New Password (Confirm Password)

Select **Sign In**

Password Recovery Setup

In the event that you forget your password, the following security question and your email address will be required to reset your password.

Your Email:

Re-enter Email:

Security Question: -- Choose Question --

Answer:

[Submit](#)

STEP 8

Confirm your **Email Address**.

Choose a **Security Question** (and provide an answer).

Click **Submit**.



Want to get your statements more quickly and save the planet?

[I'm Interested. Tell Me More.](#)

[Remind Me Later. Continue to Home](#)

[Not Interested. Continue to Home](#)

STEP 9

If you wish to stop receiving paper statements you may sign up for **eDelivery** now. You can choose to do this later.

Your registration is now complete.

Please contact your Financial Advisor if you require assistance with this process.



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